



Transportable Exam Station 5.0



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About GlobalMed®

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Founded in 2002 by a Marine Corps Reserve Veteran still serving as CEO, GlobalMed is proud to be a Veteran Owned Small Business (VOSB).

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Revision History

Revision	Changes	Date
1	Initial Release	09-29-2022
2	Updated corporate legal name. Revised Tablet and Battery sections. Updated Serial Number Window Label. Updated formatting.	DATE

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1. About the TES

1.1. Overview

Recognizing the need for mobility, GlobalMed® developed the Transportable Exam Station™ (TES) to take healthcare beyond the static environment. With a tablet computer that integrates consultation software, and a variety of connected medical devices housed in an impact-, dust- and weather-resistant case, the TES is an interactive and fully mobile examination station for the most austere environments.

The TES is designed and manufactured in the USA by GlobalMed.

1.2. Precautions

Note: This device is only intended for use by a licensed medical professional. Refer to all component manuals for any additional precautions before using this unit.

Table 1 TES Precautions

Precaution Type	Warning Description
General	• Always open the TES fully on a steady tabletop or flat surface. • Only use manufacturer-recommended or approved accessories to ensure compatibility. • Retain the original packaging material.
Liquid and Moisture	• Never spray or use liquid directly on components or connectors. • If any liquid penetrates any component or connector, switch off and unplug the power cord. Contact your service provider. Continuous use may lead to further damage and/or result in electrical shock or may create a fire hazard. • Never operate or touch any electrical component with wet hands.
Power	• Unplug power supply from any component before cleaning. • Unplug main power supply during lightning storm to prevent possible damage from power surge. • Do not pull any power supply by the cord; only pull from the plug. Failure to comply may result in damage to the power supply, electrical shock or may create a fire hazard. • If any abnormalities occur, such as smoke, odor or other, turn off the TES, unplug main power supply, and contact your service provider immediately. • This system should be stored in a controlled environment (see <i>"Technical Specifications" on page 5</i> for acceptable conditions). Powering down the TES is recommended for long-term storage.

Table 2 Dell Latitude Precautions

Precaution Type	Warning Description
General	• Disconnect all power sources before opening the computer cover or panels. After you finish working inside the computer, replace all covers, panels, and screws before connecting to the power source. • Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at www.dell.com/regulatory_compliance
Repairs	• Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product. • To avoid electrostatic discharge, ground yourself by using a wrist grounding strap or by periodically touching an unpainted metal surface that is grounded to ground yourself before you touch the computer to perform any disassembly tasks.
Handling	• Handle components and cards with care. Do not touch the components or contacts on a card. Hold a card by its edges or by its metal mounting bracket. Hold a component such as a processor by its edges, not by its pins. • When you disconnect a cable, pull on its connector or on its pull-tab, not on the cable itself. Some cables have connectors with locking tabs; if you are disconnecting this type of cable, press in on the locking tabs before you disconnect the cable. As you pull connectors apart, keep them evenly aligned to avoid bending any connector pins. Also, before you connect a cable, ensure that both connectors are correctly oriented and aligned.

1.2.1. Warnings

- Do not sit or stand on the TES. Excess weight on the unit may result in injury to the user or damage to the unit.
- Do not use TES in an oxygen-rich environment. The TES has not been certified for this use.
- Do not use devices that deliver or support microwave radiation for diagnostic or therapeutic uses. The TES is not capable of using these devices.
- Do not use near flammable agents to avoid risk of injury or damage to the unit.
- Do not use the TES in conjunction with a pacemaker or microwave as the TES may interfere with their function.

1.2.2. Cautions

- The TES is delivered in non-sterile condition and is not intended to be sterile for use.
- Modification to equipment may void your warranty or may cause damage to the unit. Consult with your service provider prior to making changes.
- When using the TES, position the unit in a manner that does not cause a trip hazard between the unit and the electrical wall outlet.

Table 3 Warning Symbols

Symbol	Description
	General Warning Sign (ISO 7010 – W001)
	Type B Applied Part (IEC 60601 – 1)
	Follow Operating Instructions (IEC 60878)
	Take all used batteries to a battery collection site according to your national legislation and the Batteries Directive 2006/66/EU. Do not discard in standard trash or at a trash site.

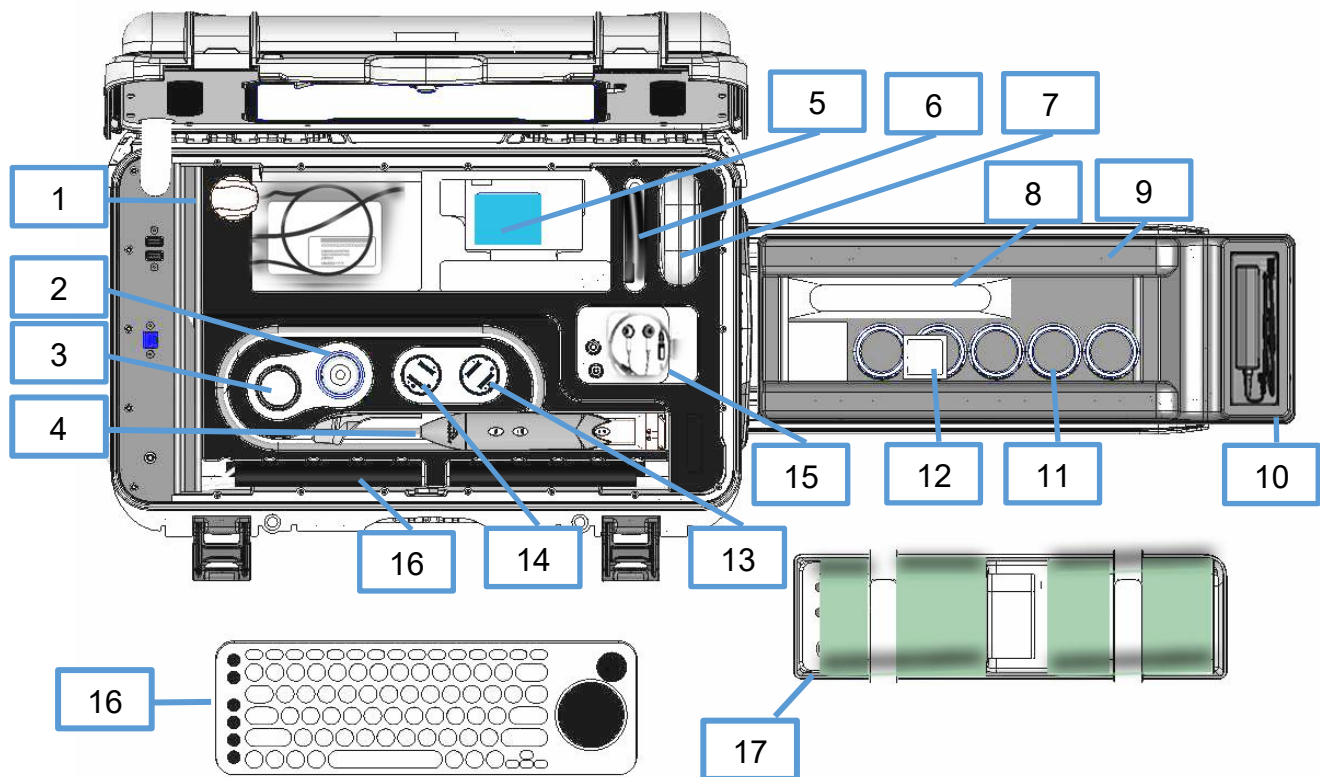
1.3. Technical Specifications

Table 4 TES Specifications

Component Specification	Description
Dimensions	- Exterior: 22"L x 14"W x 9"H - Interior: 20.5"L x 11.3W x 7.5"H
Weight	25lbs (base configuration with no devices)
Power	- Primary Battery (Integrated tablet battery: 2-cell (34Wh) Lithium Ion) - Auxiliary Power (Li-Polymer battery: 19.5V DC at 4.62A & 5V at 2.1A, 65W)
Battery Life	TES battery at max configuration runs for 6 hours.
Computer	Dell Latitude 7212/7220 or equivalent
Operating System	Windows® 10 Pro / Windows 11
Display	16:9 aspect ratio, 1920 x 1080 resolution Outdoor-Readable Glove-Capable Touchscreen w/Gorilla Glass
Keyboard	Wireless removable keyboard with touchpad
Connectivity	Wi-Fi, Ethernet, 3G/4G, (depending on your network's capability)
Ports	5 USB 3.0 ports, 1 Ethernet port, 3.5mm Audio Jack
Audio	Wireless Bose Soundlink Micro Waterproof Bluetooth Speaker
Portability	Wheeled Case or Optional shoulder strap available
Main Camera	Integrated Pan/Tilt 5MP camera
Devices	Compatible devices include: - TotalExam® 3.2 Camera Kit - TotalExam® Lite Camera Kit - TotalExam® Lite Otoscope Camera - Digital Stethoscope - TotalECG® 12 Lead Wireless System - TotalVitals Kit
Security	- Powerclaw Latching system - Reinforced metal padlock holes for padlocks (padlocks not included)
Designated Battery Charger	- Input 100-240V AC1.3A - Output 19.5V DC 3.34A
Storage Transport Conditions	- Water-resistant IP67 (When fully closed and latched) -29° to 60°C (-20 to 140°F) 5% to 95%, 38.7°C (101.6°F) Max Wet Bulb Temperature

1.4. TES With TotalExam® 3.2 Camera and Otoscope

TES with TotalExam® Lite Camera and Otoscope Storage Location



1. USB Digital Stethoscope

TES with TotalExam 3.2 Device Locations	
1. USB Digital Stethoscope 2. Polarizing Hood 3. Derm Hood 4. TotalECG® Kit 5. Wireless Speaker Charging Cable 6. Wireless Speaker 7. 6" Tongue Depressors (x5) 8. Consumables / Keyboard Tray 9. AC Power Adapter 10. One Touch Derm Collars (x5) 11. Lens Wipes (x5) 12. Otoscope Lens 13. Exam Lens	15. Audio Accessories • In-Ear Headphone • USB to 3.5mm Audio Jack • 3.5mm Male to Female Ext. Cable 16. Keyboard 17. TotalVitals® Tray • TotalVitals® Monitor • Blood Pressure Cuff (M & L) • Pulse Oximeter • Tympanic Thermometer 18. Otoscope Specula (x5)

2. Using the TES

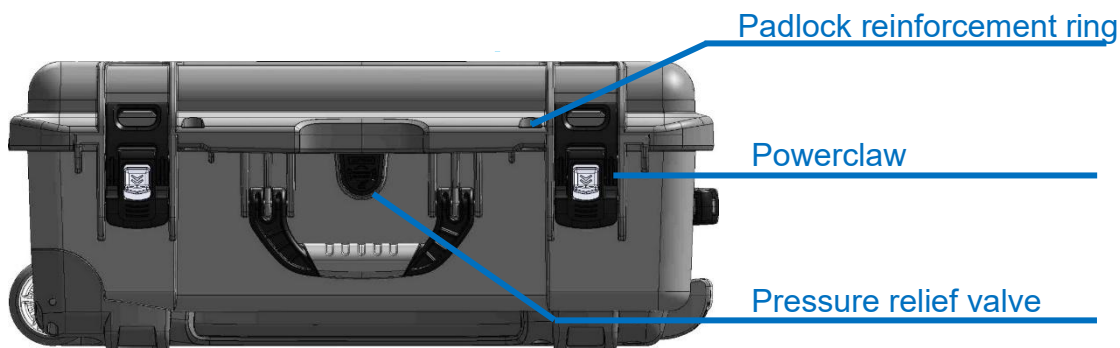
2.1. Overview

This chapter describes the various features and functions when using the TES.

2.2. TES Features

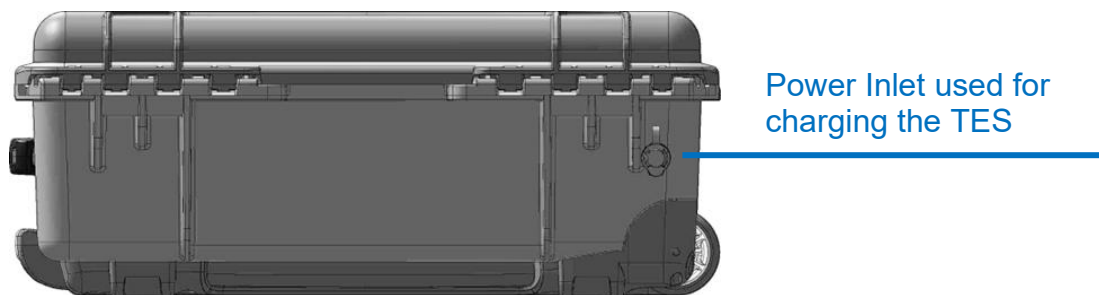
The following figures identify the TES features.

TES: Front view closed

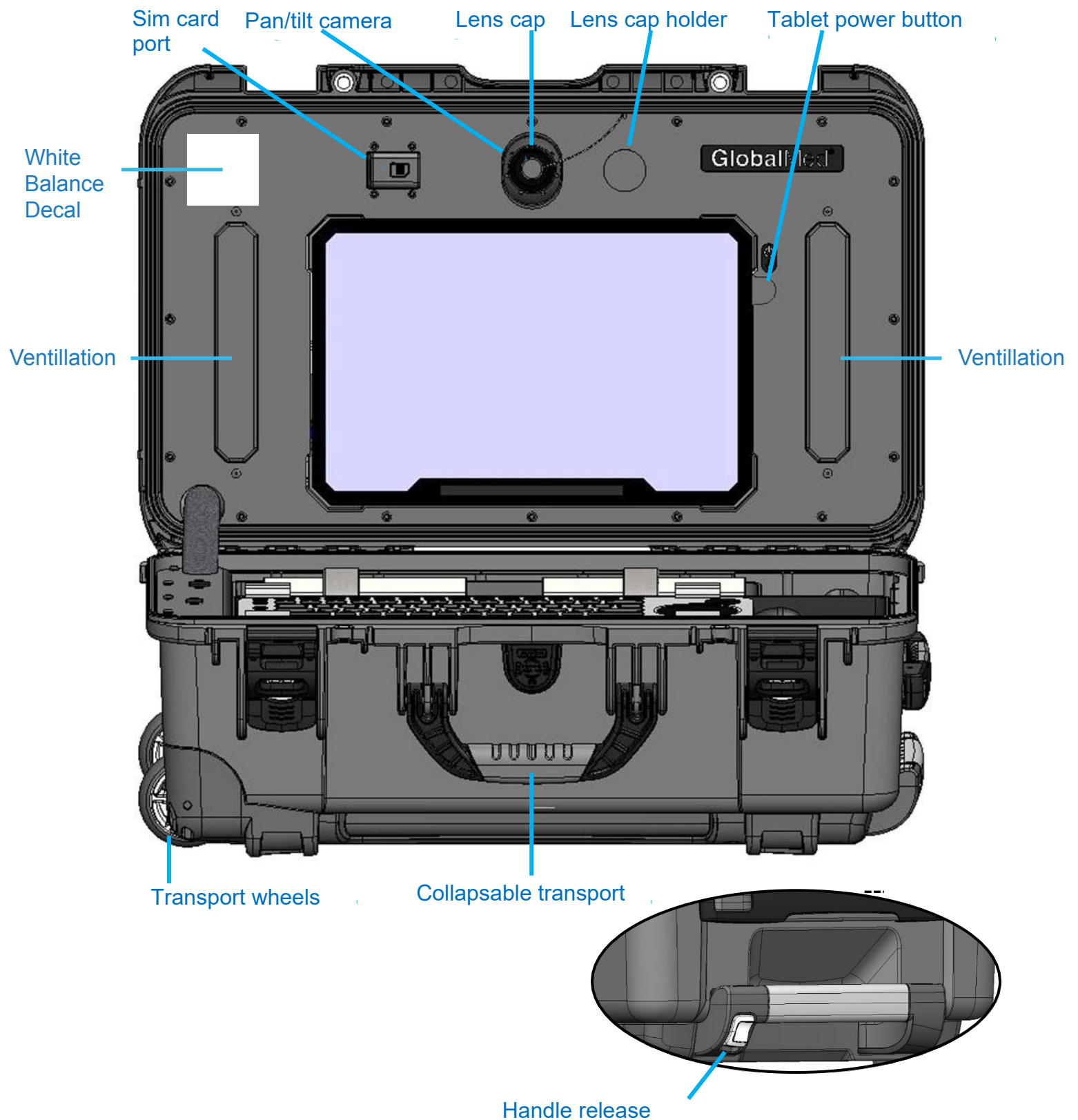


Note: After flying, equalize the air pressure in the case with ambient air by pressing the pressure relief valve.

TES: Back view closed



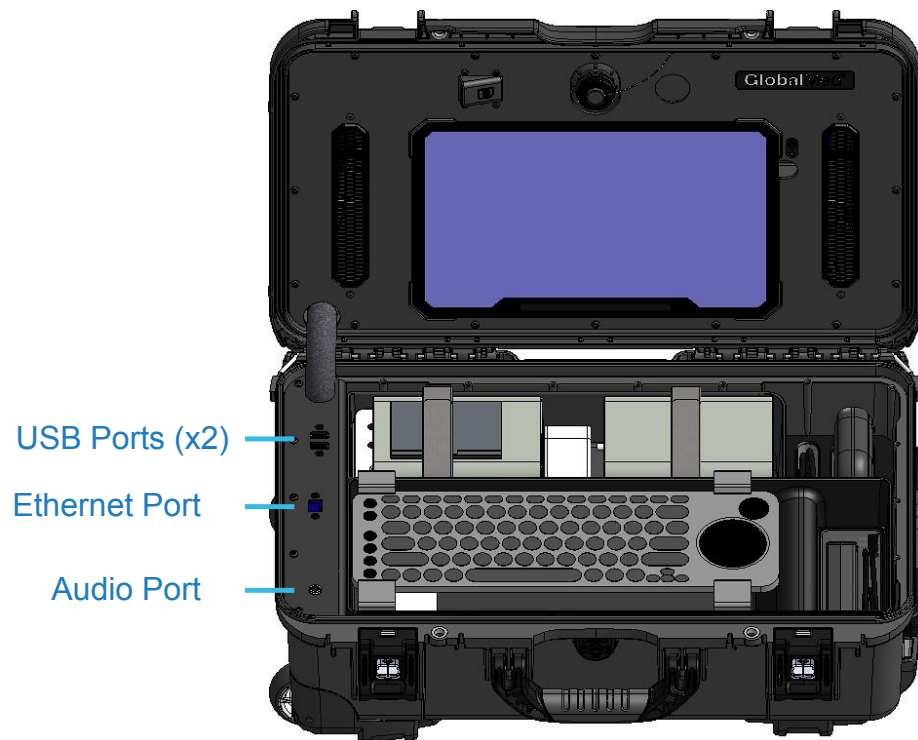
TES: Front view open



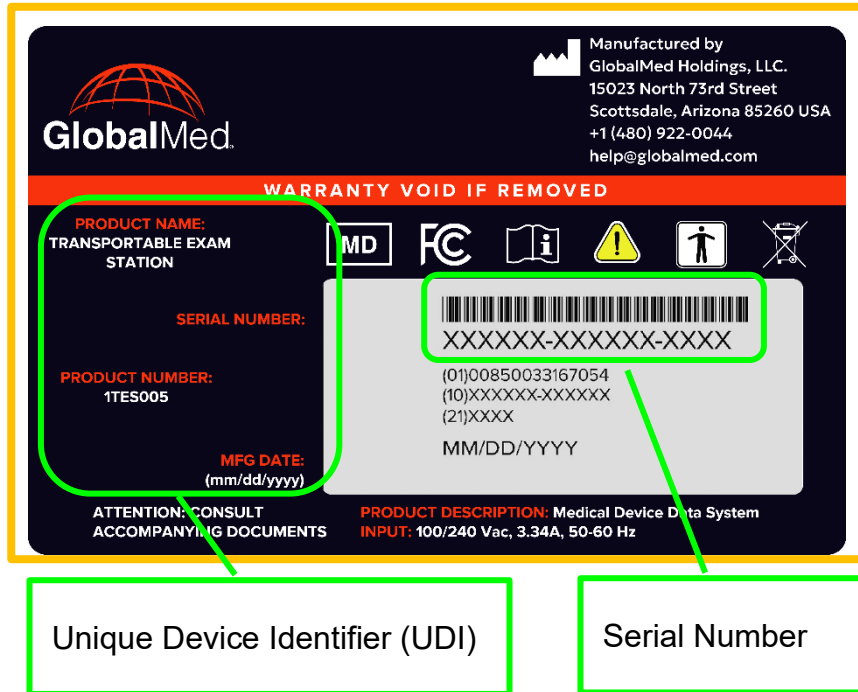
TES: Top view with trays, keyboard, handle, deployed



TES: Top view with trays, keyboard, and handle, stowed



TES: Product Label

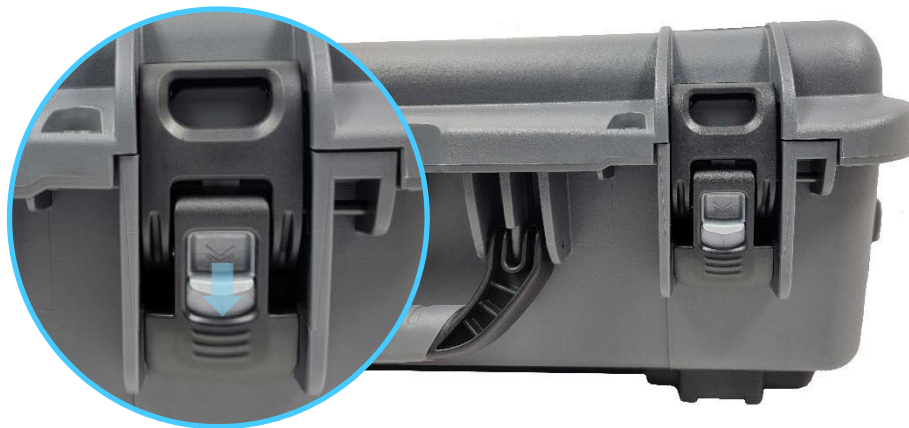


2.3. Opening the TES

Follow the steps below to open the TES:

- a. Place case horizontally on flat, sturdy surface.
- b. Equalize the air pressure in the case with ambient air by pressing the pressure relief valve.
- c. If you have a padlock on the case, unlock the padlock.
- d. Pull down on the grey section of each Powerclaw latch while simultaneously lifting up from the bottom and pulling out to open.
- e. Lift up the upper lid until completely upright.
- f. Carefully unpack any devices and cables needed from the individual storage compartments.

TES: Powerclaw Operation



TES: Powerclaw Operation



2.4. Battery

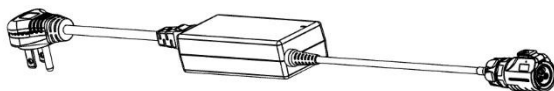
The TES can operate for up to six hours on battery power. The battery system consists of the following:

Internal Batteries: Two 34 watt hour batteries located inside the tablet. These batteries are not user accessible.

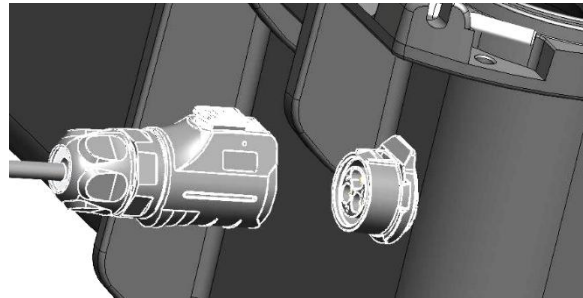
Power Banks: Two Power Banks (batteries) located in the TES lower front case.

2.4.1. Charging System Operation.

The Power Banks and Internal Batteries are charged by connecting the **TES Charging Assembly** and plugging it into the wall electrical outlet.

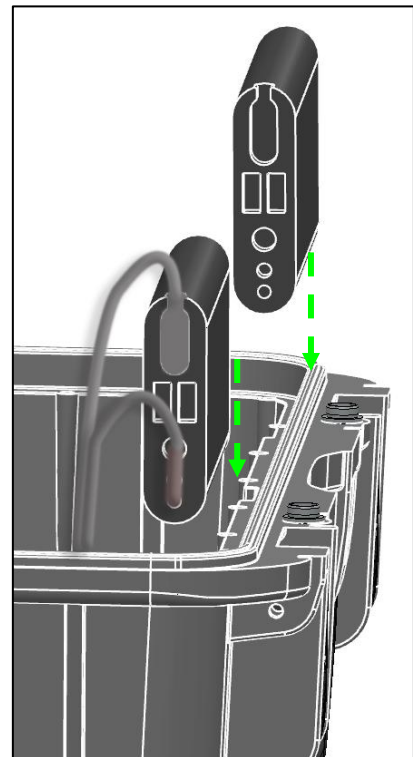


TES Charging Assembly



One Power Bank must always be connected to the TES. Power Banks provide power to the tablet internal batteries. The Power Bank will discharge before the internal batteries.

When the first Power Bank is depleted, the second power bank should be connected to provide addition power.



2.4.1.1. Charging for the first time.

Charging both Power Banks and internal batteries to full capacity will take 6-8 hours

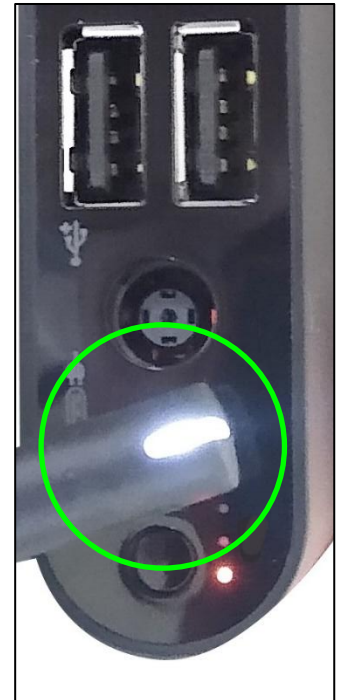
Charge the Power Bank connected to the TES until fully charged, indicated by 5 green LEDs when the power button is pressed.

Note: The white LED on the Power Bank cable indicates the Power Bank is charging. If the white LED is not illuminated, the Power Bank is fully charged.



When the first Power Bank is fully charged, the tablet internal batteries are also fully charged. Begin charging the second Power Bank.

Critical Note: The TES should only be used AFTER the first Power Bank and internal batteries are fully charged. After connecting the second Power Bank for charging, the TES can be used.



For additional Power Bank information refer to [Dell User's Guide](#) Model PW7015M/PW7015L.

2.4.1.2. Checking Power Bank Charge Status:

Press the power button, which will illuminate the battery-charge status lights.

The battery-status lights remain illuminated for 5 seconds after you release the power button.

All five battery-status lights turn off when the battery is fully charged.



Battery Status Light	LED Color	Battery Charge
All 5 battery status lights are off ● ● ● ● ●	Off	100%
All 5 battery status lights are on ○ ○ ○ ○ ○	White (solid)	81-99%
1-4 battery status lights are on ○ ○ ○ ○ ●	White solid	61-80%
1-3 battery status lights are on ○ ○ ○ ● ●	White (solid)	41-60%
1-2 battery status lights are on ○ ○ ● ● ●	White (solid)	21-40%
1 battery status light is on. ○ ● ● ● ●	White (solid)	11-20%
1 battery status light blinks ● ● ● ● ●	Amber (blink)	1-10%

2.5. Dell Latitude Tablet

The TES includes a Dell Latitude Rugged Extreme Tablet model 7212/7220.

Dell Tablet Controls



Screen brightness

Volume

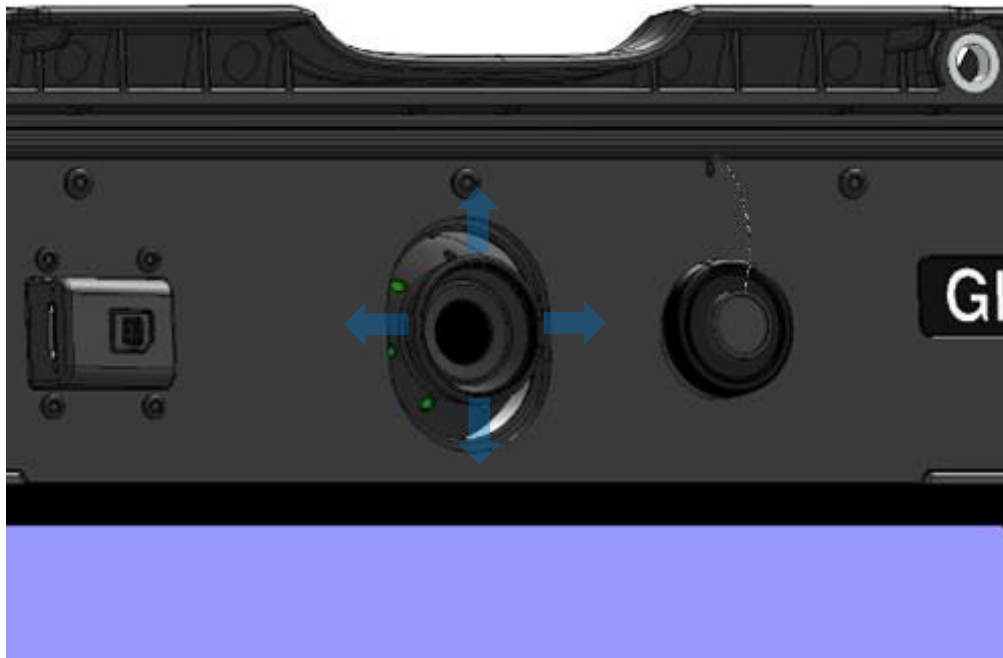
Programmable keys

2.6. Video and Audio

2.6.1. Video Camera

The onboard cameras found in the Dell Latitude tablet are disabled from the factory to prevent interference when using the integrated pan/tilt camera to perform video conferencing calls. The camera's pan/tilt feature allows the user to select the optimal angle for their specific needs.

Integrated Pan/Tilt Camera



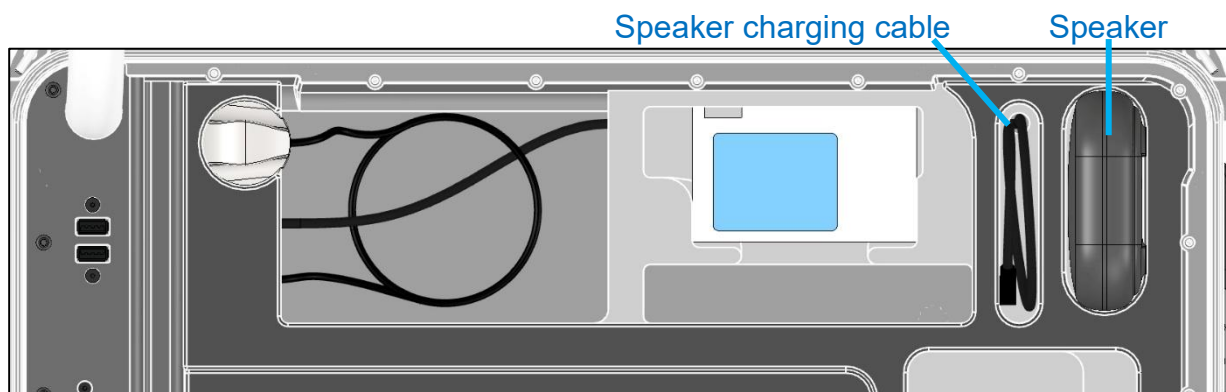
2.6.2. Speaker Audio

Audio for the TES is provided through the Bose wireless Speaker. The speaker is paired to the tablet by Bluetooth. With the tablet on, press the Speaker Power button. The speaker will indicate it has paired with the tablet.



The speaker is portable and should be removed from the TES case when used.

The Bose Speaker contains a battery that requires occasional charging. The Speaker is charged through the cable located in the TES speaker compartment. The cable does not transmit data. It only provides speaker charging power.



The Bose Speaker has five LED's that indicate the level of charge. Five lights indicate a full charge. One light indicates charge is low.

For additional information refer to the [Bose Owner's Guide](#).

2.7. Connecting to the Internet

There are three ways to connect to the internet when using the TES:

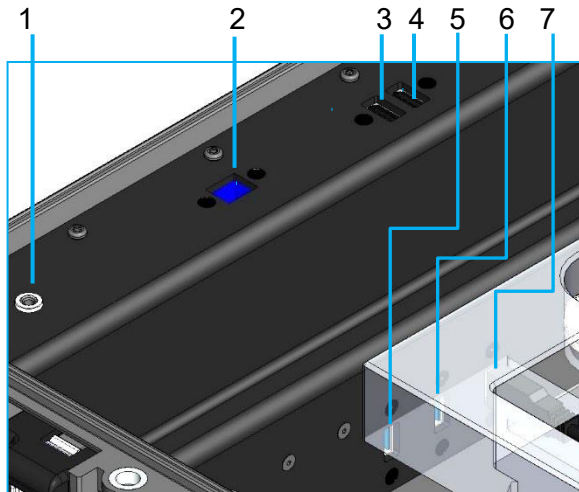
- Using the Dell Latitude to connect to a Wi-Fi network.
- Using the ethernet port on the interior of the unit, which can only be accessed if the case is open.
- Using a cellular network via micro SIM card.
 - The TES is equipped with either the AirPrime EM7455 PCI Express M.2 cellular modem or the Cat 18 LTE Qualcomm® Snapdragon™ X20 LTE cellular modem.
 - Both cellular modems are compatible with Verizon networks.
- The AirPrime EM7455 is a compact, lightweight, wireless LTE-Advanced and UMTS based modem. It provides LTE-FDD, LTE-TDD, DC-HSPA+, HSPA+, HSDPA, HSUPA, WCDMA, and GNSS connectivity for networking, and M2M applications over several radio frequency bands and supports 3G roaming.
 - The Cat 18 LTE Qualcomm® Snapdragon™ supports 2x20 MHz carrier aggregation (UL), 5x20 MHz carrier aggregation (DL), LTE Category 18 (DL), LTE Category 13 (UL), up to 5x carrier aggregation, up to 4x4 MIMO on three aggregated carriers, up to 12 LTE spatial streams, and Cat 13 upload speeds up to 150 Mbps.

Critical Note: The tablet must be shut down before switching SIM cards to ensure the network is configured correctly upon restart.

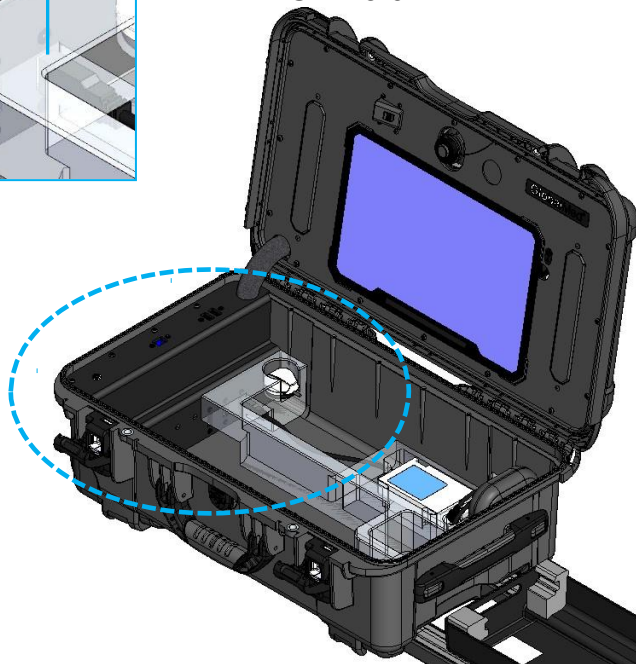
2.8. Device Connections

The TES device connection ports are identified below:

TES Device Connection Ports



1. 3.5mm Audio Jack
2. Ethernet Port
3. USB 3.0 Port
4. USB 3.0 Port
5. USB 3.0 Port (recommended port for camera)
6. USB 3.0 Port (recommended port for stethoscope)
7. USB 3.0 Port



For more information on using GlobalMed software for device data collection with your TES unit, refer to the relevant software and device manuals. Depending on your organization, these may include:

- CapSure®
- eNcounter®
- ClearSteth®
- TotalExam®
- TotalECG®

3. Maintenance and Troubleshooting

3.1. Overview

This chapter describes the basic maintenance and troubleshooting required for the TES.

3.2. Required Maintenance

Due to the vibration from movement and use of the mobile unit, perform a weekly maintenance check. In addition, any time a component or device seems loose or defective, perform a maintenance check immediately.

Note: Shutdown the Dell Latitude then switch off and unplug the TES before performing any maintenance.

Table 6 Component Maintenance

Component	Maintenance/Replacement Procedure
Power and device cords	- Inspect the cords for damage and bent or cracked prongs or connectors. - If any of these conditions exist, stop using the device or power cord and contact GlobalMed for a repair or replacement.
Battery	Contact GlobalMed for new lithium polymer battery. Battery replacement must be done by GlobalMed.



Caution: Do not incinerate or dispose of lithium polymer batteries in general trash collection. They may explode or rupture violently. Check state and local regulations dealing with the disposal of these materials. You are legally responsible for hazards created while your battery is being disposed.

3.3. Troubleshooting

Table 7 Troubleshooting Solutions

Issue	Solution
No power	- Using the included AC power cable, plug into wall to check if the batteries are fully discharged. - Plug another electrical device into the AC wall outlet to verify that the outlet is working.
No sound	- Press Volume + (up) on the Dell Latitude or Speaker/ Microphone. - Make sure MUTE is not selected on the speaker. - Unplug any headphones from the jack or USB ports if sound from the speaker is desired.
Device connection issues	- Check all cable connections. Check for any damage to the cables. - Check if the TES is powered on and has a charge. - Refer to the appropriate software manual for additional troubleshooting.
Loss of power to USB hub (i.e., loss of camera video)	- If the battery for the unit goes below 10%, the USB hub may lose power. Charge the battery to regain power to the USB hub. - If the operating device is within 0.3 meters of a Tetra 400 network, restart the computer to regain power to the USB hub.
Tablet Battery does not charge	- Unplug the Dell AC power adapter from the wall and verify that the outlet is functioning. - Try to connect with another Dell AC power adapter (if available). - Check all cable connections and plug back into the wall, then back into the tablet. - Check the AC adapter LED light to ensure if the AC adapter is working. - Check all connectors to ensure proper connectivity. - Check the ambient temperature to ensure it is between 0 °C to 40 °C - Check for damage to the batter or power adapter and contact a Dell authorized reseller to purchase a replacement
Battery drains quickly even when the tablet is in Standby mode	- Temporarily turn off the tablet. - Move the tablet in range of a network it can connect to, or temporarily turn off the wireless connection on your tablet. - Use your tablet in airplane mode.

Table 7 Troubleshooting Solutions (continued)

Issue	Solution
Tablet does not turn on	• Charge the tablet for at least 4 hours. • Press and hold the Power button for 4 seconds.
Tablet does not turn off	• Press and hold the Power button for 11 seconds to perform a hard shut down.
Tablet locks up	• Press and hold the power button for 11 seconds to perform a hard shut down. Restart tablet.
Tablet is not responding or behaving unexpectedly	• Shut down and restart your tablet. • Refresh the tablet. • Contact Dell's support service. Go to dell.com/support or dell.com/contact Dell.
Software or features are not working as expected	• Restart your tablet. Software updates may have been downloaded in the background. Swipe from the right edge of the display to access the Charms bar and touch Settings→ Power→ Restart to restart the tablet.
Touchscreen responds slowly or improperly	• Shut down and restart your tablet. • Gently wipe the display with a clean dry cloth. • Remove any protective covers from the touchscreen. • If the operating system is reinstalled, make sure all the drivers are installed.
No wireless connection	• Check if the wireless radio is on. See Wi-Fi setting section of the Dell User's Guide for instructions. • Try to get closer to the wireless access point. • Try to connect to another known wireless access point. • Reset the wireless router if using a private network; open the browser to view the landing page if using a public network. • Contact your internet service provider for help.
No mobile broadband connection	• Check if the mobile broadband is turned on. See Mobile broadband setting section of the Dell User's Guide for instructions. • Move your tablet to a different location for better signal reception.

3.4. Cleaning Procedures

The purpose of these procedures is to provide clear direction and instruction with regard to the cleaning requirements for the TES. These procedures reference the classification scheme found in the Centers for Disease Control and Prevention (CDC), Guidelines for Disinfection and Sterilization in Healthcare Facilities, 2008. In order to stratify the relative degree of risk for infection when utilizing the individual TES components, the procedures are categorized into three levels. The categories and their basic definitions are as follows:

- **Critical:** Items confer a high risk for infection if they are contaminated with any microorganism.
- **Semi-critical:** Items that contain mucous membranes or non-intact skin.
- **Non-critical:** Items that contact intact skin but not mucous membranes.
-

Table 7 details the component type, the CDC disinfection and sterilization procedure, and the CDC classification based on the product's use.

- **ALWAYS** use approved disinfecting wipes and/or a soft cloth, lightly moistened with the approved cleaning solutions per CDC guidelines.
- **ALWAYS** check with CDC guidelines and product manuals, if in doubt.
- **NEVER** spray any liquids directly on the or any of the components.
- **NEVER** use any abrasive cleaners or volatile solvents.
- **NEVER** use any alcohol, ammonia, or abrasive products on screens or monitors as they can etch the screen surface and cause the surface to appear cloudy.

Table 8 CDC cleaning guidelines

Component	Procedure	CDC Classification
External surface areas	Items that may come in contact with non-intact skin for a brief period of time are usually considered noncritical surfaces and are disinfected with intermediate-level disinfectants such as phenol, iodine solution, alcohol, or chlorine.	Semi-critical
Outside of case and wheels	Gently wipe the base covering and wheels with a disinfecting wipe and/or soft cloth, lightly moistened with a facility or CDC-approved cleaning solution.	Non-critical
Cables and cords	Gently wipe all of the exposed cables and cords with a disinfecting wipe and/or soft cloth, lightly moistened with a facility or CDC approved cleaning solution. All of the electrical cords must be unplugged before cleaning. After cleaning, check that all of the cables and cords are properly plugged in.	Non-critical
Monitor screen(s)	Use a soft cloth to gently clean the screen(s). The screen(s) are fragile. Do not scrape or tap the screen(s) with any sharp objects. Upon contamination, use a soft cloth moistened with an approved spray designed for monitors and computer screens. Wipe the display with a soft, dry cloth after cleaning.	Non-critical
Device storage compartments	Gently wipe the interior surfaces with a disinfecting wipe and/or soft cloth, lightly moistened with a facility or CDC-approved cleaning solution.	Non-critical
Keyboard	Gently wipe the keyboard with a disinfecting wipe and/or soft cloth, lightly moistened with a facility or CDC-approved cleaning solution.	Non-critical