eNcounterNow 3.0 Release Notes: Administrative & Data Integrity Updates

The eNcounterNow 3.0 release introduces key enhancements to data collection and system workflow, primarily focusing on the ability to customize Required Fields. This update allows administrators to mandate critical data points—such as Insurance and Tax IDs—at the point of entry, reducing the need for manual administrative follow-up. In addition to these data integrity improvements, the release includes updated document templates and expanded calendar integration options to support more efficient provider and patient workflows.

1. Scheduling & Calendar Enhancements

We have streamlined how appointments are managed and synchronized to ensure better coordination between providers and patients.

- **External Integration:** New capabilities to integrate the system calendar with external platforms.

- **Dashboard Visibility:** Improved calendar views directly on the user dashboard.

- **Confirmation Workflow:** Added "Add to Calendar" features for patient confirmations and refined payment choice flows during the pending appointment phase.

- **Dispatcher Tools:** Updated coordinator notifications within the scheduling management module.

2. Administrative & Document Management

Updates have been made to the core administrative tools to allow for customization of documentation.

- **eDocument Builder:** Expanded functionality for building and managing provider and session documents.

- **Visit Note Templates:** New management tools and templates for clinical visit notes to ensure standardized charting.

- **Configurable Fields:** Admins can now set specific patient fields as "Required" to improve data integrity.

3. Reporting & Data Insights

New data points have been added to reports to provide deeper insight into operational trends.

- **Cancellation/Decline Tracking:** Enhanced reporting that captures and displays specific reasons for cancelled or declined calls.

- **Provider Availability:** New reporting tools to track user lists and availability patterns.

4. Provider Profile & System Updates

- **Specialty Expansion:** "Nutritionist" has been added to the medical specialties list within provider profiles.